

- Lou L.
- **Niles, IL**

11/1/2018

I am so very thankful to Care in the Home. I could not ask for nicer people to deal with the coordination of my mom's care. Joy and Julie are people who actually take the time to get to know the patient and the family! They find caregivers that are caring, professional, and dependable. In a time of much stress and concern, Care In the Home helps to ease that stress. It was so important to me to keep my mother home, and because of these lovely people, my mom did stay home until the end. Their kindness and understanding meant so much to me and my mom. There was one time when the caregiver was not the right fit, never a problem.... they work with you to find that perfect caregiver. They get it! They care! So grateful to all of you!

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- Kevin M.
  - **Elk Grove Village, IL**

10/11/2015

Referred from the VA been with them for almost 3 years no issues, actually with there knowledgeable staff the VA has taken another approach to my treatment I couldn't ask for better service. VA has transferred me to another care facility and I insisted to transfer back, the other (not to be named company) is no comparison to the treatment I receive from my in home health professional. Keep up the great work.

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- John S.
  - **Virginia Beach, VA**

11/28/2015

Care in The Home has provided excellent home health services to my mother following her stroke in August. Her speech therapist, physical therapist and nurse are friendly, professional and interested in helping patients with rehabilitation. Each one of them visits my mother a couple times each week. We first contacted a speech therapist at Care in The Home because my mother could not swallow liquids, and the speech therapist assigned to my mother at a rehabilitation center was not helping. Care in The Home's speech therapist agreed to meet my mother, and introduced a straw, which enabled my mother to start drinking again. When my mother was discharged from the rehabilitation center, we decided to select Care in The Home for home health services. My family is very thankful we found this service because without their assistance, my mother's health would not have improved. I would recommend this agency.

- Lisa V.
- **Glencoe, IL**

11/11/2014

We have used Care in the Home for the past 3 years on many occasions; some short term and many long term.

The nurses are amazing. They are so caring, never in a hurry and always flexible with when they can come. Both my father and step mother used different nurses over the years and each nurse was accommodating to their different schedules. My dad wanting someone first thing in the am and my step mom not before noon. We never had any issues with scheduling.

In addition, we used Care in the Home for home PT for my dad and PT/OT for my step mom. Different therapists were assigned to each of them after assessments of their needs by Care in the Home before scheduling or assigning a therapist. They took the time to asses each need before assigning someone. The care they took was above what I have seen in the past with different agencies who I used for my mom and grandparents.

We also were informed by Care in the Home that they could send out a nurse practitioner to give my step mother a physical and check blood labs as getting her to a doctor was not an option. The nurse practitioner took care of all that she needed, as if she was at the doctors office. This nurse practitioner also goes to the retirement home where she now resides to continue her care when needed.

Another great reason I would recommend Care in the Home is their attention to detail and knowledge of the Medicare system. They gave us great insight into helping us understand Medicare and how they pay and what they pay for.

Care in the Home was also instrumental in helping us to understand our supplemental policies and what was covered. They took care of all the paperwork for us.

Placing caregivers in the homes is also another thing that we used Care in the Home for. We eventually needed caregivers for first my stepmother to help with daily living needs such as showering, dressing, aid in walking with a walker, food prep etc.

As time progressed over the years, she needed more care; incontinence, taking her out in a wheelchair for fresh air, etc. In addition, my father also needed care with daily living needs such as showering, toileting, aiding in making med boxes for both he and his wife, etc.

We found the caregivers to be as professional as all the other staff we used and extremely caring and compassionate. They were not only caregivers but companions. For my father, getting out of the house to go shopping or have meals with his buddies was a must, so a caregiver who could help him in the car (at 220 lbs) and take him out to his places made his last years of his life so much better.

I would highly recommend Care in the Home for all your home care needs; whether it be a nurse, a nurse practitioner, a physical therapist, occupation therapist , caregiver or any other need to help with you or your aging parent.